Using the Group Listen Feature on the Cisco Unified IP Phone 7906G and 7911G

The Cisco Unified IP Phone 7906G and 7911G provide a speaker for hands-free listening. You can use the speaker only to listen to a call. To talk on a call, you must use the handset.

You can use the speaker in one of two ways, depending on how your system administrator enables the phone. Your phone may be enabled for either the Group Listen or Monitor feature, but not both at the same time. Monitor is the default feature. For more information about Monitor, see "Using a Handset, Headset, and Speaker" in the *Cisco Unified IP Phone 7906G and 7911G for Cisco Unified CallManager 4.1(3) Phone Guide*.

The following table shows how you can use the Group Listen feature.

If you want to...	Then...
Use the handset	Lift it to go off-hook; replace it to go on-hook.
Talk using the handset and listen on the speaker at the same time (Group Listen)	Press **GListen**. **Note** Group Listen must be enabled by your system administrator for the **GListen** softkey to display.

If you want to...	Then...
Turn off Group Listen and use the handset	Press **GLOff**.
Hang up after using Group Listen	Press **EndCall** or hang up.
Adjust the volume level for a call	**Note** When using Group Listen, adjusting the volume only changes the volume for the speaker and not the handset. Press the up or down **Volume** button during a call or after invoking a dial tone. Press **Save** to preserve the volume level for future calls.

Note If your system administrator has disabled the speaker on your phone, the Group Listen or Monitor feature softkeys will not be available to you. You must lift the handset to place and monitor calls.

For complete information about using the Cisco Unified IP Phone 7906G and 7911G, see the *Cisco Unified IP Phone 7906G and 7911G for Cisco Unified CallManager 4.1(3) Phone Guide*.