



Cisco Software Licensing Portal Changes Quick Reference Guide

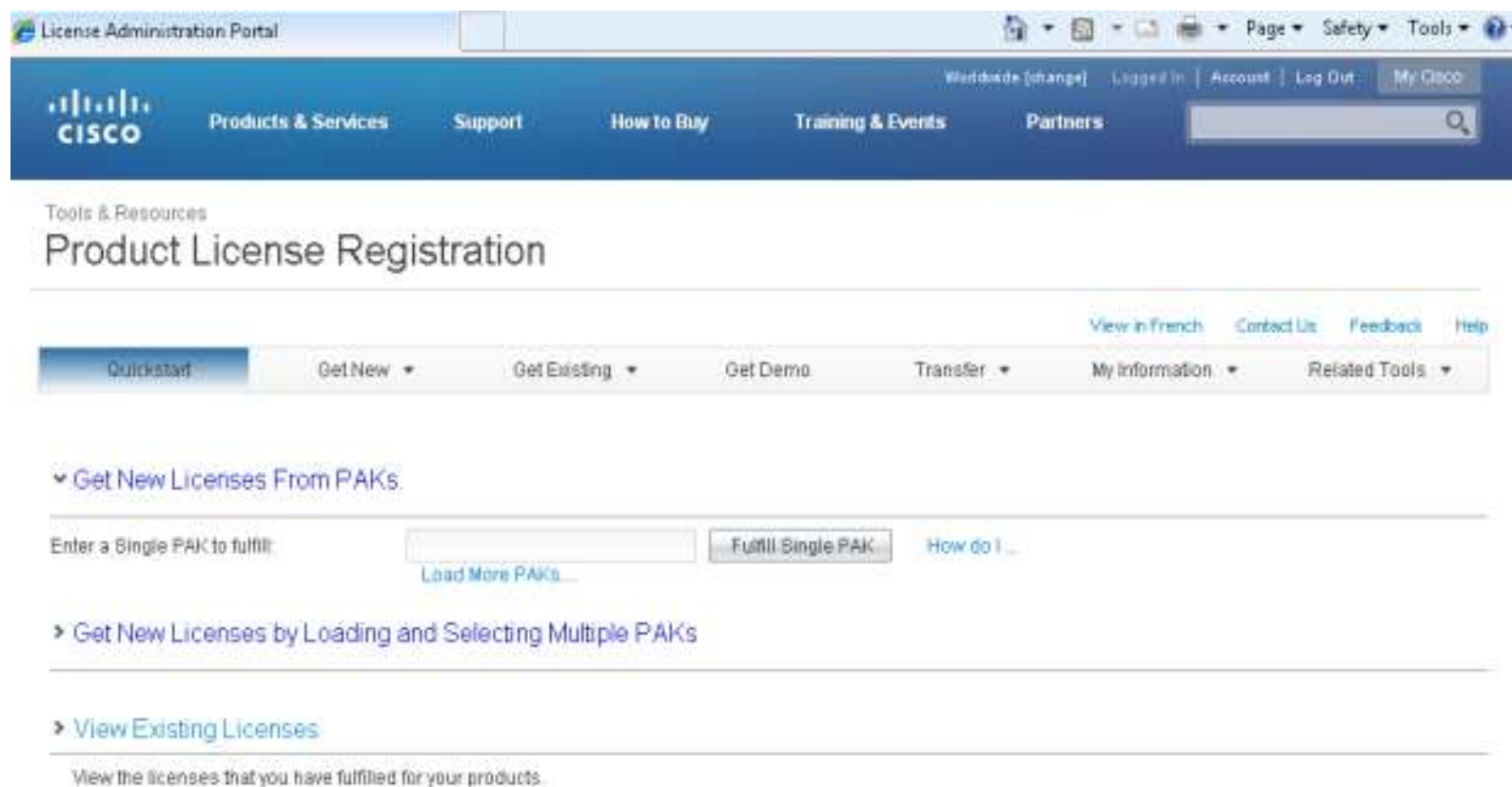
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Introduction

Cisco is pleased to announce major enhancements to the Software Licensing portal. New and enhanced self-serve capabilities are now available. The landing page has been redesigned to allow you to fulfill single or multiple Product Authorization Keys, or PAKs, and to view and manage your existing licenses. This document will provide instructions on how to perform the new self-service capabilities that have been introduced and how to use the new “My Information” tab.

New User Interface



The screenshot displays the Cisco License Administration Portal. The browser title is "License Administration Portal". The navigation bar includes the Cisco logo, "Products & Services", "Support", "How to Buy", "Training & Events", and "Partners". User options include "Worldwide (change)", "Logged In", "Account", "Log Out", and "My Cisco". A search bar is present on the right.

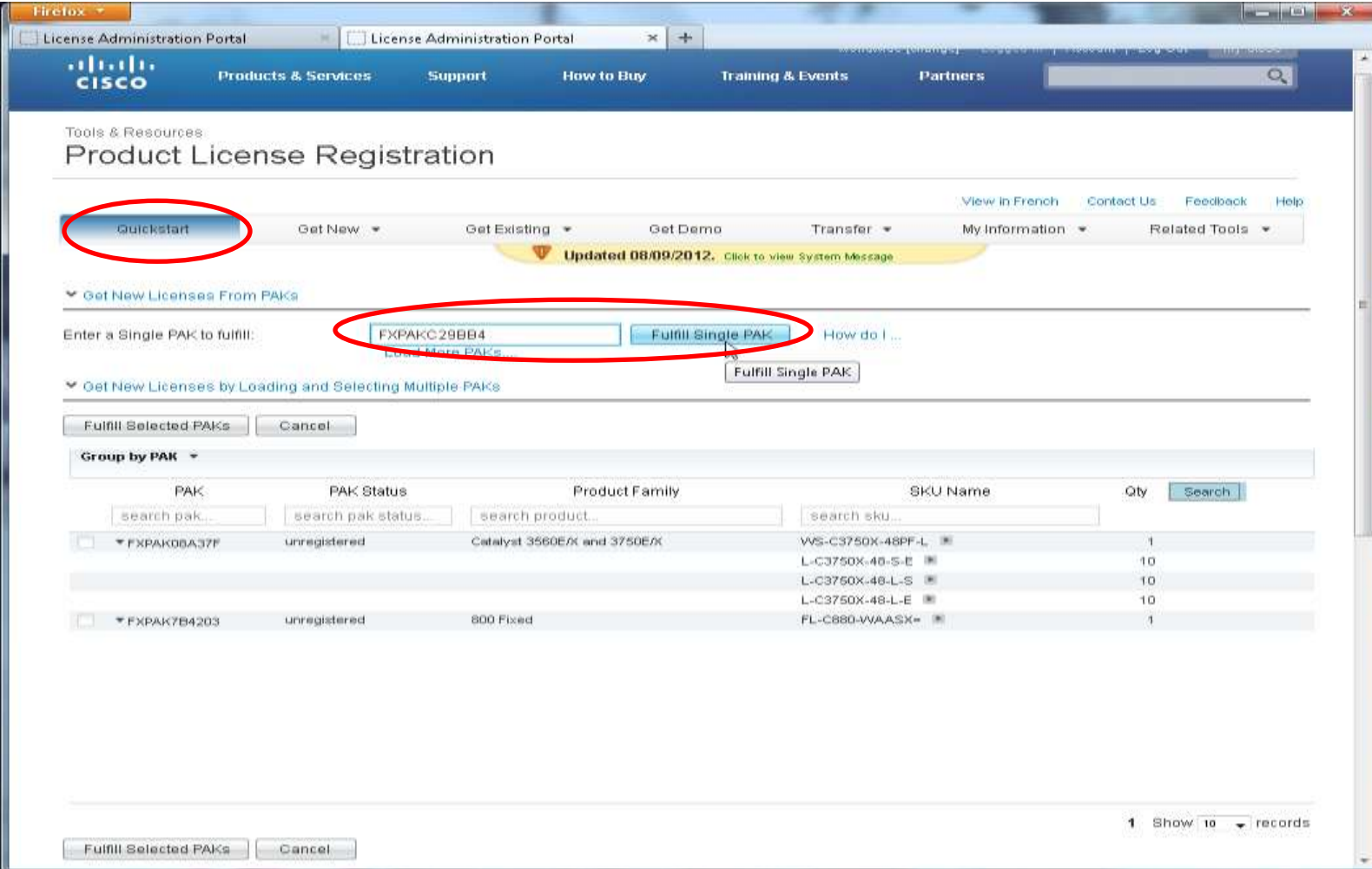
The main content area is titled "Tools & Resources" and "Product License Registration". A secondary navigation bar contains "Quickstart", "Get New", "Get Existing", "Get Demo", "Transfer", "My information", and "Related Tools".

Under "Get New Licenses From PAKs", there is a form with the label "Enter a Single PAK to fulfill:", a text input field, a "Load More PAKs..." link, a "Fulfill Single PAK" button, and a "How do I..." link. Below this are links for "Get New Licenses by Loading and Selecting Multiple PAKs" and "View Existing Licenses".

The "View Existing Licenses" section includes the text: "View the licenses that you have fulfilled for your products."

Register Single and Multiple PAKs from Quickstart Page and Get New Menu

In addition to being able to register single PAKs, you now have the capability to register multiple PAKs within a single registration. Go to the Quickstart page or the Get New menu to fulfill a single PAK or multiple PAKs. Your PAK can be found on a Cisco Claim Certificate. Fulfill a single PAK by entering the PAK name in the PAK field.



The screenshot displays the Cisco License Administration Portal interface. The top navigation bar includes links for Products & Services, Support, How to Buy, Training & Events, and Partners. The main heading is "Product License Registration".

Key elements highlighted with red circles:

- The "Quickstart" button in the top navigation menu.
- The "Fulfill Single PAK" button in the "Get New Licenses From PAKs" section.
- The text input field containing "FXPAKC29BB4" in the "Get New Licenses From PAKs" section.

The "Get New Licenses From PAKs" section includes a "Fulfill Single PAK" button and a "How do I..." link. Below this, there is a "Get New Licenses by Loading and Selecting Multiple PAKs" section with "Fulfill Selected PAKs" and "Cancel" buttons.

The "Group by PAK" section contains a table with the following columns: PAK, PAK Status, Product Family, SKU Name, and Qty. Search filters are provided for each column.

PAK	PAK Status	Product Family	SKU Name	Qty
FXPAK00A37F	unregistered	Catalyst 3560E/K and 3750E/K	WS-C3750X-48PF-L	1
			L-C3750X-48-S-E	10
			L-C3750X-48-L-S	10
			L-C3750X-48-L-E	10
FXPAK7B4203	unregistered	800 Fixed	FL-C880-VVAASX=	1

At the bottom right, there is a "Show 10 records" indicator.

To fulfill multiple PAKs use the button “Load More PAKs” and enter up to 10 PAKs at a time, one per line. Repeat this as many times as needed. The new PAKs will be displayed in the PAK list. Select the PAKs to fulfill by selecting the check boxes, then clicking the button “Fulfill Selected PAKs”.

The screenshot shows the Cisco Product License Registration interface. The main heading is "Product License Registration". Below the heading, there are navigation tabs: "Quickstart", "Get New", "Get Existing", "Get Demo", "Transfer", "My Information", and "Related Tools". The "Get New Licenses From PAKs" section is active, showing a progress bar with three steps: "1. Specify PAK", "2. Assign SKUs to Devices", and "3. Review".

Under "PAK Selection or Entry", there is a form for "1 - Product Authorization Key (PAK)" with the value "FXPAKDD3455" and a "Fulfill Single PAK" button. Below this, there is a section for "2 - Add and select Multiple PAKs" with a "Fulfill Selected PAKs" button and a "Cancel" button. A dropdown menu "Group by PAK" is open, showing "Add Multiple PAKs" circled in red.

The main table lists PAKs and their associated SKUs. The table has columns for "PAK", "PAK Status", "Product Family", "SKU Name", and "SKU Quantity". The "Fulfill Selected PAKs" button at the bottom is also circled in red.

PAK	PAK Status	Product Family	SKU Name	SKU Quantity
FXPAKDD3455	unregistered	5500 Series Wireless Controllers	L-LIC-CT5508-LIPO	1
			L-LIC-CT5508-50A	2
			L-LIC-CT5508-35A	4
			L-LIC-CT5508-100A	3
FXPAK3969FD	unregistered	5500 Series Wireless Controllers	L-LIC-CT5508-LIPO	1
			L-LIC-CT5508-100A	2
FXPAK703F7C	unregistered	Catalyst 3900EX and 3750EX	Catalyst3900EXand3750E_REH...	1
			3560E-ASIK3LCSOTV	2
			3750E48-ASIK3LCSG	2
			3560E-IPSLCB-GTY	2
FXPAK731A13	partially registered	7500 Wireless Controllers	L-LIC-CT7500-LIPO	0
			L-LIC-CT7500-100A	2

Single and multiple PAKs can also be fulfilled from the "Get New" menu using the same process as from the Quickstart page.

The screenshot shows the Cisco Product License Registration tool interface. The top navigation bar includes the Cisco logo and links for Products & Services, Support, How to Buy, Training & Events, and Partners. The main heading is "Product License Registration". Below the heading, there are several tabs: Quickstart, Get New (highlighted with a red circle), Get Existing, Get Demo, Transfer, My Information, and Related Tools. The "Get New" dropdown menu is open, showing options: License from PAKs (highlighted), Migration License, Tandberg SW Release Key, IPS, Crypto, Other Licenses, and License for Email & Web Security Appliance. Below the menu, there are two options for PAK selection: OPTION 1 - Product Authorization Key (PAK) and OPTION 2 - Add and select Multiple PAKs. The "Add Multiple PAKs" option is selected, and a table of existing PAKs is displayed. The table has columns for PAK, PAK Status, Product Family, SKU Name, and Qty. The table is filtered by "Group by PAK" and "Add Multiple PAKs".

PAK	PAK Status	Product Family	SKU Name	Qty
FXPAK3969FD	unregistered	8500 Series Wireless Controllers	LIC-CT5508-UPG	1
			L-LIC-CT5508-100A	2
			Catalyst3560EAnd3750E_REHOST	1
			3560E-AISK9LCSQTY	2
			3750E48-AISK9LCSQ	2
			3560E-IPSLCB-QTY	2
FXPAK7D3F7C	unregistered	Catalyst 3560E/X and 3750E/X	L-LIC-CT7500-UPG	1
			L-LIC-CT7500-100A	3
			L-LIC-CT7500-200A	0
			LIC-7500-BASE	1
FXPAK731A13	partially registered	7500 Wireless Controllers	AIR-CT5508-50-K9	1
			L-LIC-CT5508-250A	10
FXPAK21174E	unregistered	8500 Series Wireless Controllers		

Specify the quantity to assign. Enter the target device details below the table. These may differ for different products, but will be either a MAC address or a product ID and serial number. Click the "Assign" button.

Tools & Resources
Product License Registration

Quickstart **Get New** Get Existing Get Demo Transfer My Information Related Tools

Get New Licenses From PAKs

1. Specify PAK **2. Assign SKUs to Devices** 3. Review

Specify PAKs, SKU quantities and target device and click the Assign button. Repeat as needed. To change, delete a device from the assignment table and re-assign. Please Enter the Product ID and Serial number of your device UDI below. [Read More](#).

Specify PAK and SKU Quantities

SKU	Quantity Available	Quantity to Assign
PAK:FXPAKDD3455		
L-LIC-CT5508-UPG	1	
L-LIC-CT5508-100A	3	<input type="text" value="3"/>
L-LIC-CT5508-50A	2	<input type="text" value="0"/>
L-LIC-CT5508-25A	4	<input type="text" value="0"/>

Device, PAK and SKU Assignments

Device and SKU	Quantity Assigned
No details are assigned.	

Clear Quantities

Specify Target Device Details

UDI Product ID:

UDI Serial Number:

The assignments will be displayed in the Device, PAK and SKU assignment table on the right. Repeat this process until all of the product SKUs have been assigned.

Tools & Resources
Product License Registration

View in French Contact Us Feedback Help

Quickstart **Get New** Get Existing Get Demo Transfer My Information Related Tools

Get New Licenses From PAKs

✓ 1. Specify PAK **2. Assign SKUs to Devices** 3. Review

Specify PAKs, SKU quantities, and target device and click the Assign button. Repeat as needed. To change, delete a device from the assignment table and re-assign. Please Enter the Product ID and Serial number of your device UDI below. [Read More](#)

Specify PAK and SKU Quantities

SKU	Quantity Available	Quantity to Assign
PAK: FXPAKDD3455		
L-LIC-CT5508-UPG	0	
L-LIC-CT5508-100A	0	0
L-LIC-CT5508-50A	0	0
L-LIC-CT5508-25A	0	0

Clear Quantities

Device, PAK and SKU Assignments

Device and SKU	Quantity Assigned
AIR-CT5508-K9:33445599001 FXPAKDD3455	-
L-LIC-CT5508-100A	3
L-LIC-CT5508-UPG	1
AIR-CT5508-K9:33445599002 FXPAKDD3455	-
L-LIC-CT5508-50A	3
AIR-CT5508-K9:33445599003 FXPAKDD3455	-
L-LIC-CT5508-25A	4

Specify Target Device Details

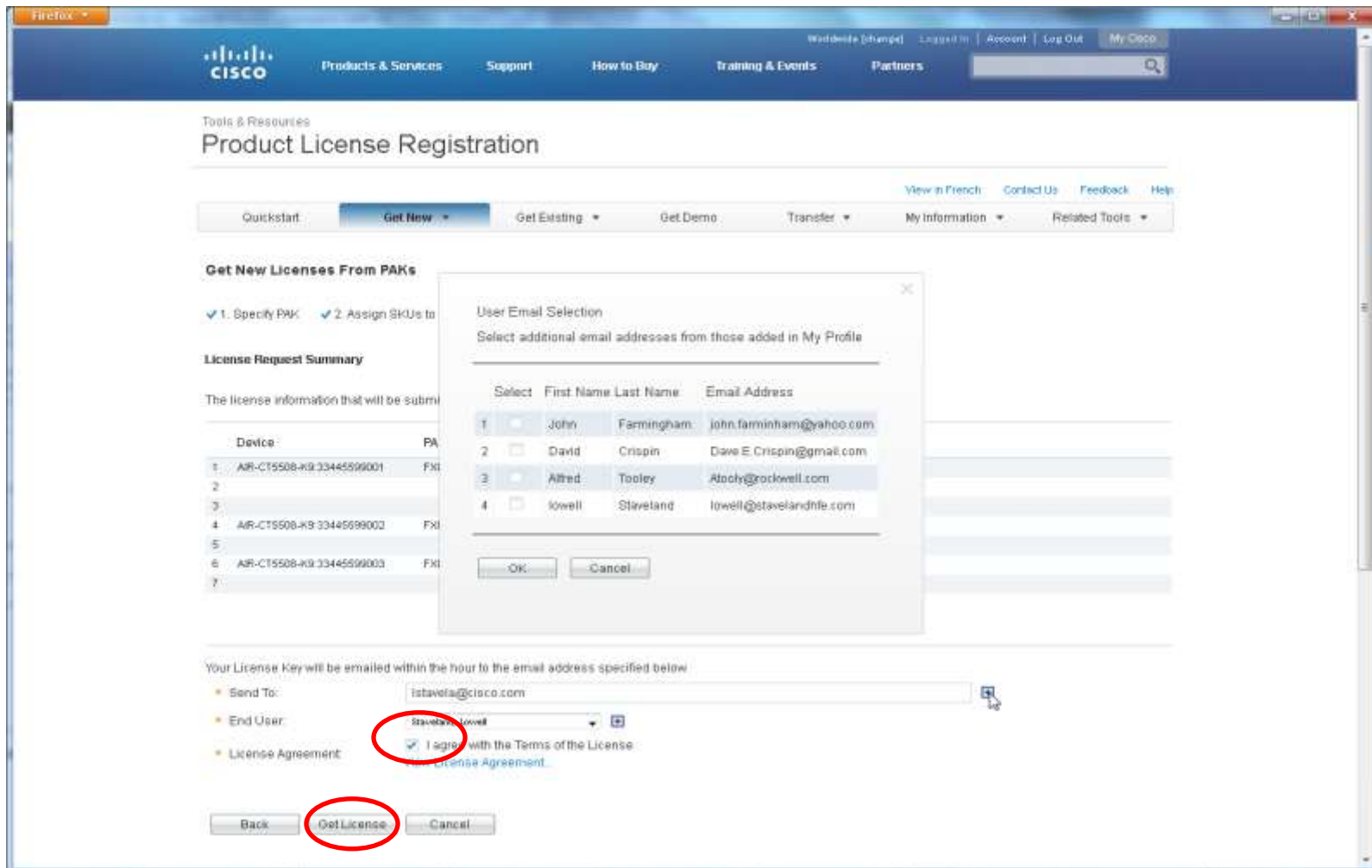
* UDI Product ID: AIR-CT5508-K9

* UDI Serial Number: 33445599003

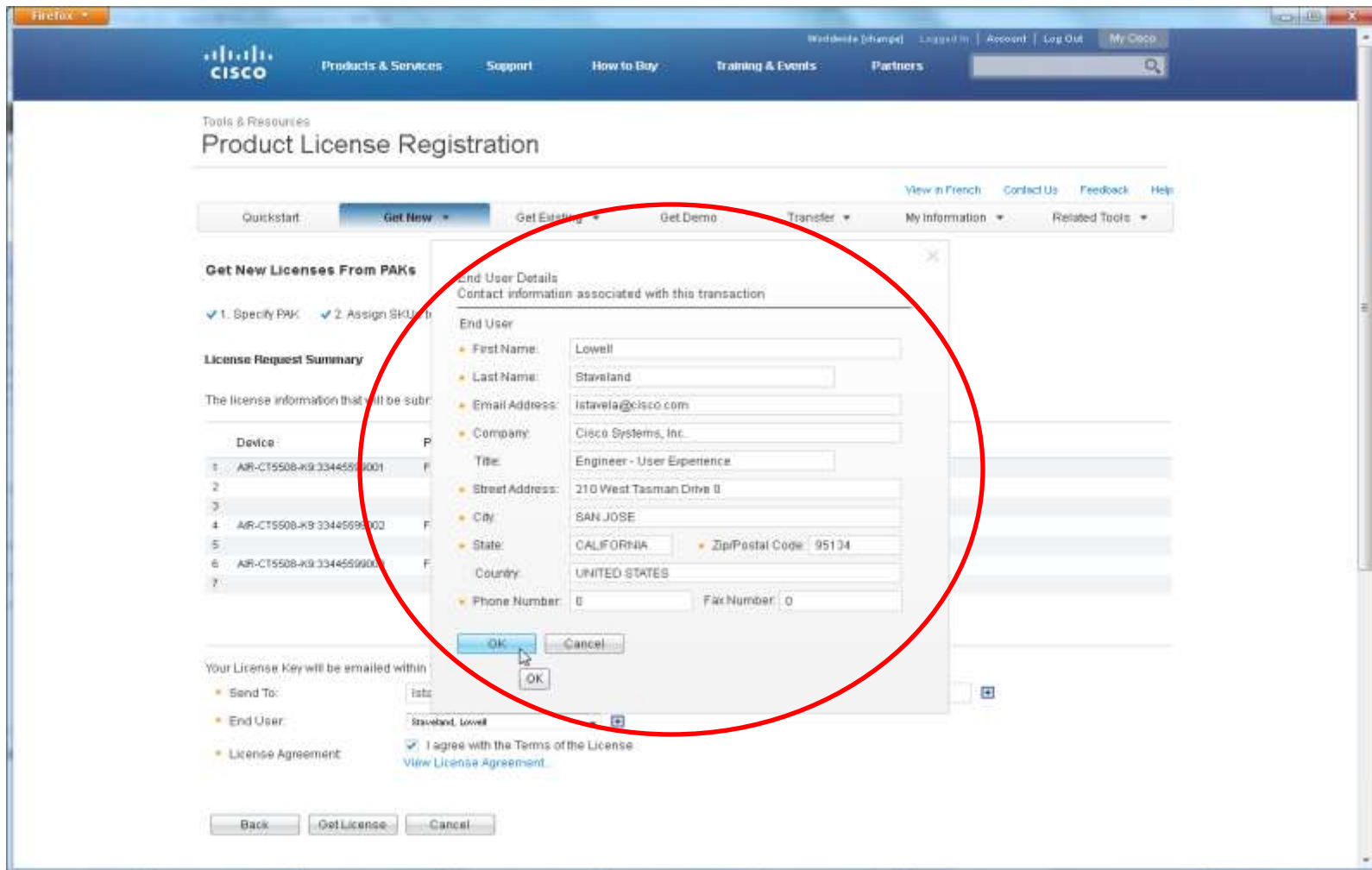
Assign

Back **Next** Cancel

Review and click the back button to make any changes. Check the license agreement check box and click the “Get License” button.



Change or edit the end-user details associated with this transaction.



Change, add, or edit the email address to send the license

The screenshot shows the Cisco Product License Registration interface. A red circle highlights a 'User Email Selection' dialog box. The dialog box contains a table of email addresses for selection. Below the dialog box, the 'Send To' field in the main form is populated with 'staveland@cisco.com'.

User Email Selection

Select additional email addresses from those added in My Profile

Select	First Name	Last Name	Email Address
<input checked="" type="checkbox"/>	John	Farmingham	john.farmingham@yahoo.com
<input type="checkbox"/>	David	Crispin	Dave E.Crispin@gmail.com
<input checked="" type="checkbox"/>	Alfred	Tooley	Atooly@rockwell.com
<input type="checkbox"/>	lowell	Staveland	lowell@stavelandfle.com

OK Cancel

Your License Key will be emailed within the hour to the email address specified below

- Send To: staveland@cisco.com
- End User: Staveland, lowell
- License Agreement: I agree with the Terms of the License [View License Agreement](#)

Back GetLicense Cancel

The license request status box displays a progress bar during validation.

The screenshot shows the Cisco Product License Registration interface. A modal dialog box titled "License Request Status" is open, displaying a progress bar and the text "Bulk Processing Request". Below the progress bar, it states "License will be sent to these email addresses - lstavela@cisco.com" and "This is a Bulk process request that may require more time than non-bulk requests." There are "Close" and "Download" buttons in the dialog. The background page shows a "Get New Licenses From PAKs" section with a table of devices and a "Get License" button at the bottom.

Tools & Resources
Product License Registration

Quickstart **Get Now** Get Existing Get Demos Transfer My Information Related Tools

Get New Licenses From PAKs

✓ 1. Specify PAK ✓ 2. Assign SKUs to

License Request Summary

The license information that will be submitted:

Device	PAK
1. AR-CT5506-K9-33445288001	FX
2.	
4. AR-CT5506-K9-33445288002	FX
5.	
6. AR-CT5506-K9-33445288003	FX
7.	

Your License Key will be emailed within the hour to the email address specified below:

Send To:

End User:

License Agreement: I agree with the Terms of the License
[View License Agreement](#)

Back **Get License** Cancel

A green check indicates success. Close the dialog box to start a new transaction.

The screenshot shows the Cisco Product License Registration page in a Firefox browser. The page title is "Product License Registration" and it includes navigation links for "Products & Services", "Support", "How to Buy", "Training & Events", and "Partners". A search bar is visible in the top right. The main content area is titled "Tools & Resources" and "Product License Registration". Below this, there are tabs for "QuickStart", "Get Now", "Get Existing", "Get Demos", "Transfer", "My Information", and "Related Tools". The "Get Now" tab is selected.

The "Get New Licenses From PAKs" section shows two steps: "1. Specify PAK" and "2. Assign SKUs to". Below this is a "License Request Summary" section with a table of devices. The table has columns for "Device" and "PAK".

Device	PAK
1. AIR-CT5506-K9-33445288001	FX
2.	
3.	
4. AIR-CT5506-K9-33445288002	FX
5.	
6. AIR-CT5506-K9-33445288003	FX
7.	

A "License Request Status" dialog box is overlaid on the page. It contains a green checkmark and the following text:

License Request Status

✓ The License has been sent to - lstavela@cisco.com
Use this transaction ID to view status on the "My Information > Transaction page" <----->
Transaction ID:TRX(BL)Q0I

If you have not received an email within 1 hour, please open a Service Request using the TAC Service Request Tool or contact GLO support. Contact numbers provided in the Contact Us link.

License will be sent to these email addresses - lstavela@cisco.com

[Please provide feedback.](#) Let Cisco know how to improve this experience.

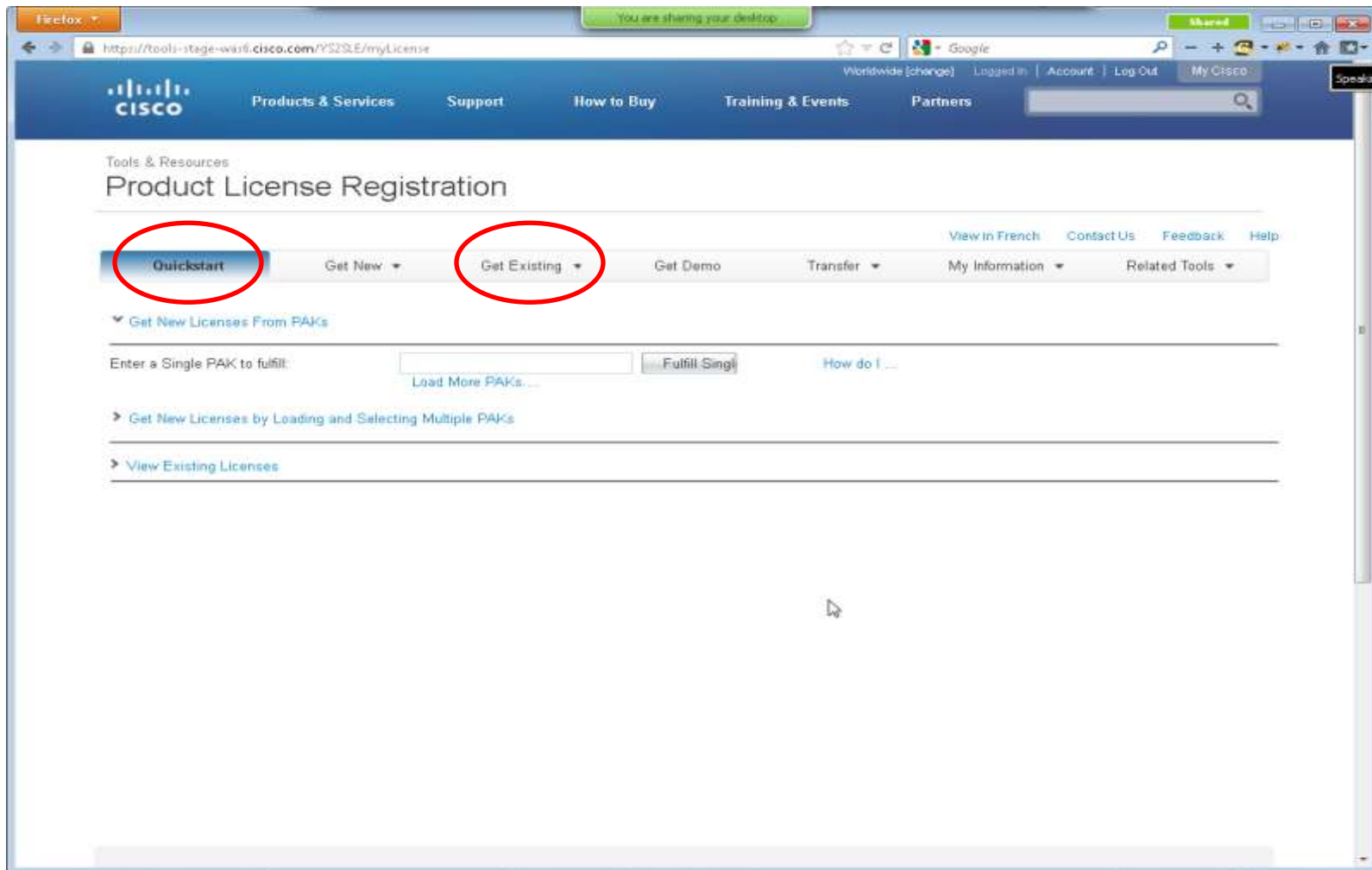
Buttons: Close, Download

Below the dialog box, the "Your License Key will be emailed within the hour to the email address specified below" section is visible. It includes a "Send To" field with the value lstavela@cisco.com, an "End User" dropdown menu with the value "Istavela, Lovel", and a "License Agreement" section with a checked checkbox "I agree with the Terms of the License" and a link "View License Agreement".

Buttons: Back, Get License, Cancel

Get Existing license: Quick start page View My licenses and Get Existing Menu

With the new View Existing Licenses option and the newly enhanced, Get Existing Menu, you can view all of your existing licenses and perform multiple transactions at one time. To view, resend, or download existing licenses that are registered to your cisco.com login, go to the Quickstart page or the “Get Existing” menu.



Select one or more licenses in the list and then select Resend or Download. You can specify addresses to resend the license and file locations to download the license zip files.

The screenshot shows the Cisco Product License Registration interface. The page title is "Product License Registration" and the URL is "https://tools-stage-ws6.cisco.com/YS25LE/lookupLicense". The interface includes a navigation bar with "Products & Services", "Support", "How to Buy", "Training & Events", and "Partners". Below the navigation bar, there are tabs for "Quickstart", "Get New", "Get Existing", "Get Demo", "Transfer", "My Information", and "Related Tools". The "Get Existing" tab is selected, and the sub-section is "Get Existing License to Resend or Download".

The main content area contains a table of licenses with the following columns: License Locked To, Expiry, SKU Name, Qty, and SKU Description. The first license is selected, and its details are shown in a blue row:

License Locked To..	Expiry	SKU Name	Qty	SKU Description
search node lock... 33445599003	mm/dd/yyyy	search sku...		Search
1 [x] AIR-CT5508-K9 33445599003	Permanent	L-LIC-CT5508-UPG	0	L-LIC-CT5508-25A : 25 AP Adder License for the 5... More...
1.1 [x] AIR-CT5508-K9 33445599002	Permanent	L-LIC-CT5508-25A	4	L-LIC-CT5508-25A : 25 AP Adder License for the 5... More...
2 [x] AIR-CT5508-K9 33445599002	Permanent	L-LIC-CT5508-50A	2	L-LIC-CT5508-50A : 50 AP Adder License for the 5... More...
2.1 [x] AIR-CT5508-K9 33445599001	Permanent	L-LIC-CT5508-UPG	1	L-LIC-CT5508-UPG : Primary SKU for CT5508 upgr... More...
3 [x] AIR-CT5508-K9 33445599001	Permanent	L-LIC-CT5508-100A	3	L-LIC-CT5508-UPG : Primary SKU for CT5508 upgr... More...
3.1 [x] AIR-CT5508-K9 55678994501	Permanent	WC_REHOST	0	More...
4 [x] AIR-CT5508-K9 55678994501	Permanent	L-LIC-CT5508-5A	6	More...
4.1 [x] AIR-CT5508-K9 37284658302	Permanent	AIR-CT5508-50-K9	1	AIR-CT5508-50-K9 : 5508 Series Controller for up t... More...

At the bottom of the page, there is a "Send to:" field with the email address "lstavela@cisco.com" and "Resend" and "Download" buttons. The "Resend" button is highlighted with a red circle.

To resend or download Tandberg licenses, select "Tandberg License" from the "Get Existing" menu. Enter the device serial number and press the search button to display the licenses.

The screenshot shows the Cisco Product License Registration interface. The 'Get Existing' menu item is circled in red. Below it, the 'Resend and Download Tandberg Licenses' section is visible, with the 'Serial Number' field containing '52A10814' and a 'Search' button, both also circled in red. The search results are displayed in a table with the following columns: System SN, HW SN, MAC Address, Cisco Product Name, Tandberg Item Number, Shipped SW, Original Release key, Quantity, SC#, and SC End. The first row of results is highlighted in green.

System SN	HW SN	MAC Address	Cisco Product Name	Tandberg Item Number	Shipped SW	Original Release key	Quantity	SC#	SC End
52A10814	52A10814	0010F31A4564,0010F31A4565,0010F31A4566,0010F31A4567	LIC-S50000-K9	S50000: SW PAL/NTSC f or MXP				91961162	110650012
			L-5300-4PL	L-5300-4PL MCU 5300		LBLU1-CCL96-XA11C-CR9KY-4889F	4		
			LIC-T3-CTR	Series upgrade for 1 Full 113891P005:T3 Center Product ID		1P005-4-A4BB22DB	1		
			LIC-VCS-70TURN	11634170:VCS - add 70 TURN Relay option		11634170-1-DAB15893	1		
			LIC-VCSE-5+	116341 Y5:VCS - add 5 traversal calls		116341 Y5-1-62EA487C	1		
			LIC-VCSE-E	116341T00:VCS - Enable Expressway feature		116341T00-1-23EB5035	1		

Your License Key will be emailed within the hour to the email addresses specified below.

Send to:

Buttons: Resend, Download, Cancel

The license request status box displays a progress bar during validation.

The screenshot shows the Cisco Product License Registration tool in a Firefox browser. A modal dialog box titled "License Request Status" is displayed in the center. The dialog contains the following text:

- An information icon followed by the text: "Keep this page open to wait for the request status."
- A progress bar with the text "Processing Request" above it.
- The text: "License will be sent to these email addresses - lstavela@cisco.com"
- A link: "Please provide feedback...Let Cisco know how to improve this experience."
- Buttons for "Close" and "Download".

The background of the tool shows a table of licenses. The table has columns for "Transactions", "Add License", "License Locked To", and "Search node lock". The table contains several rows of license information, including SKUs and quantities.

Transactions	Add License	License Locked To	Search node lock
1.1	AIR-CT5508-K9 33445599003		
2	AIR-CT5508-K9 P10 33445599002 EN		
2.1			
3	AIR-CT5508-K9 P10 33445599001 EN		
3.1			
4	AIR-CT5508-K9 P10 55678994501 EN		
4.1			
5	AIR-CT5508-K9 P10 37294658392 EN		

At the bottom of the tool, there is a "Send to" field with the email address "lstavela@cisco.com" and buttons for "Resend" and "Download".

A green check indicates success. Close the dialog box to start a new transaction.

The screenshot shows the Cisco Product License Registration interface. A modal dialog box titled "License Request Status" is displayed in the center. The dialog contains the following text:

- Keep this page open to wait for the request status.
- A green checkmark icon followed by the text: "Transaction Id: TRXMLDHDH2O. The License has been successfully resent to the email address below."
- The email address: "License will be sent to these email addresses - Istavela@cisco.com"
- A link: "Please provide feedback... Let Cisco know how to improve this experience."
- Two "Close" buttons at the bottom.

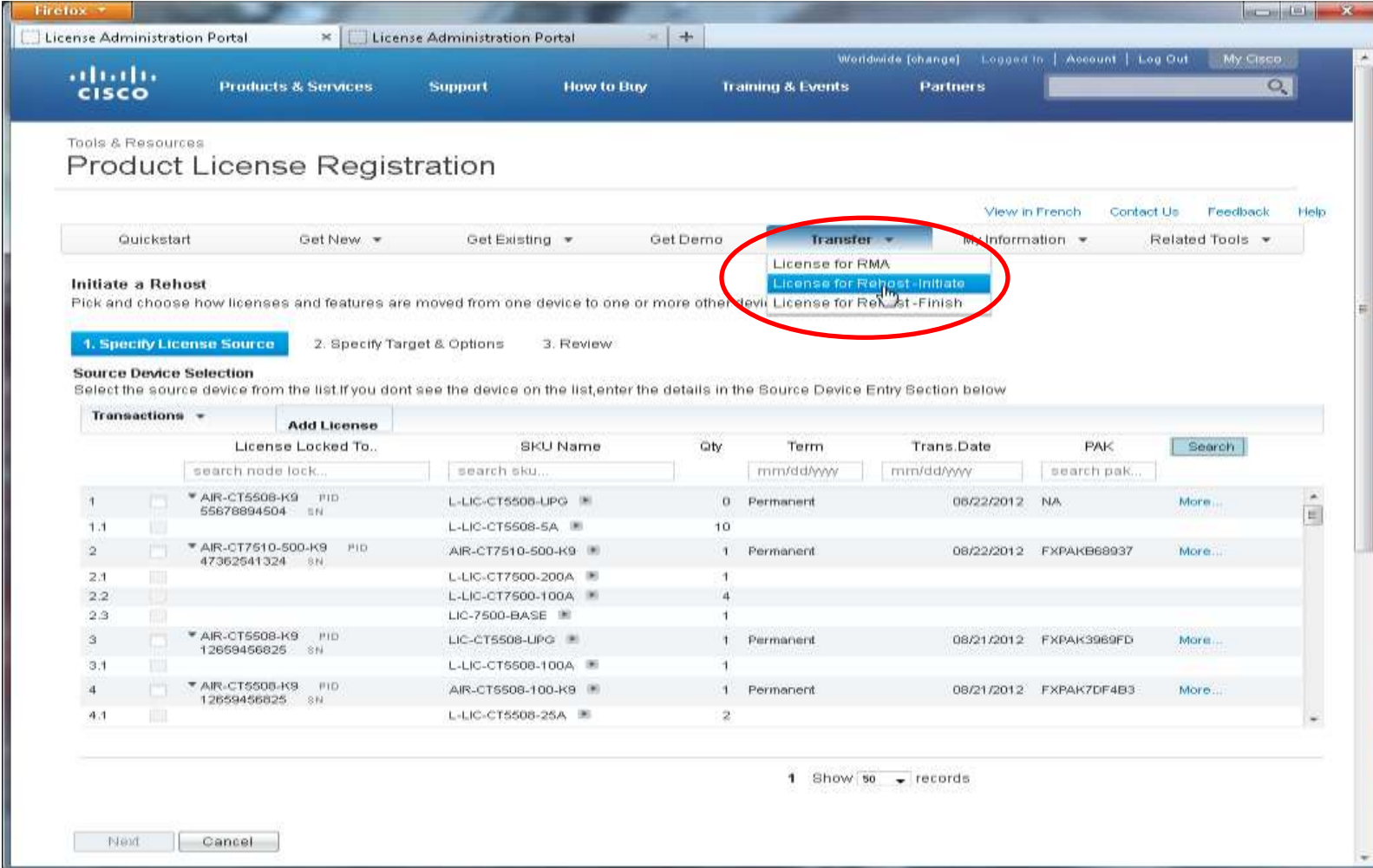
The background interface includes the Cisco logo, navigation tabs (Products & Services, Support, How to Buy, Training & Events, Partners), and a "Get Existing License to Resend or Download" section. A table of licenses is visible, with the following data:

Transaction	Add License	License Locked To..	Search	Node	Lock
1.1	<input checked="" type="checkbox"/>	AIR-CT5508-K9 33445599003			
2	<input type="checkbox"/>	AIR-CT5508-K9 PID 33445599002 SN			
2.1	<input type="checkbox"/>				
3	<input type="checkbox"/>	AIR-CT5508-K9 PID 33445599001 SN			
3.1	<input type="checkbox"/>				
4	<input type="checkbox"/>	AIR-CT5508-K9 PID 55678994501 SN	Permanent	WVC_REHOST	0
4.1	<input type="checkbox"/>			L-LIC-CT5508-8A	5
5	<input type="checkbox"/>	AIR-CT5508-K9 PID 37284658392 SN	Permanent	AIR-CT5508-50-K9	1
				AIR-CT5508-50-K9 : 5508 Series Controller for up to 1...	

At the bottom of the dialog, there is a "Send to" field containing "Istavela@cisco.com" and "Resend" and "Download" buttons.

Rehost and RMA

The Rehost and RMA process is now streamlined and allows you to transfer existing licenses and perform multiple transactions at one time. To view and select licenses to transfer from one device to another, such as Rehost and RMA, go to the “Transfer” dropdown menu. Use RMA to transfer all licenses when a device fails and use Rehost to transfer specific licenses.



The screenshot displays the Cisco License Administration Portal interface. The main navigation bar includes the Cisco logo and links for Products & Services, Support, How to Buy, Training & Events, and Partners. The page title is "Product License Registration". A navigation bar below the title contains "Quickstart", "Get New", "Get Existing", "Get Demo", "Transfer", "My Information", and "Related Tools". The "Transfer" dropdown menu is highlighted with a red circle, showing three options: "License for RMA", "License for Rehost-Initiate", and "License for Rehost-Finish".

Initiate a Rehost
Pick and choose how licenses and features are moved from one device to one or more other devices.

1. Specify License Source 2. Specify Target & Options 3. Review

Source Device Selection
Select the source device from the list. If you don't see the device on the list, enter the details in the Source Device Entry Section below.

Transactions	Add License	License Locked To..	SKU Name	Qty	Term	Trans.Date	PAK	Search
1		AIR-CT5508-K9 55678894504 PID SN	L-LIC-CT5508-UPG	0	Permanent	06/22/2012	NA	More...
1.1			L-LIC-CT5508-5A	10				
2		AIR-CT7510-500-K9 47362541324 PID SN	AIR-CT7510-500-K9	1	Permanent	08/22/2012	FXPAK68937	More...
2.1			L-LIC-CT7500-200A	1				
2.2			L-LIC-CT7500-100A	4				
2.3			LIC-7500-BASE	1				
3		AIR-CT5508-K9 12659456625 PID SN	LIC-CT5508-UPG	1	Permanent	08/21/2012	FXPAK3969FD	More...
3.1			L-LIC-CT5508-100A	1				
4		AIR-CT5508-K9 12659456625 PID SN	AIR-CT5508-100-K9	1	Permanent	08/21/2012	FXPAK7DF4B3	More...
4.1			L-LIC-CT5508-25A	2				

1 Show 50 records

Next Cancel

Select one or more licenses from your list and click “Next.” If the licenses are not in the table, specify them by entering the device details. For RMA, click “Add Device”. Select the product family and complete the fields displayed.

The screenshot shows the Cisco License Administration Portal interface. The page title is "Product License Registration". Below the navigation bar, there are tabs for "Quickstart", "Get New", "Get Existing", "Get Demo", and "Transfer". The "Transfer" tab is active. The main content area is titled "Initiate a Rehost" and includes a progress indicator with three steps: "1. Specify License Source", "2. Specify Target & Options", and "3. Review". The "Specify License Source" step is currently selected. Below this, there is a section for "Source Device Selection" with a table of licenses. The table has columns for "License Locked to...", "SKU Name", "Qty", "Term", "Trans.Date", and "PAK". The 5th row is selected, and its checkbox is checked. The "Add License" button is circled in red. At the bottom of the page, the "Next" button is also circled in red.

License Locked to...	SKU Name	Qty	Term	Trans.Date	PAK
1	CISCO3825 FOC10151R83	1	Permanent	08/22/2012	NA
1.1	FL-CUBE-100	4			
2	CISCO3825 FOC10151R83	1	Permanent	08/22/2012	NA
3	CISCO3825 FOC10151R83	1	Permanent	08/22/2012	NA
4	CISCO3825 FOC10151R83	1	Permanent	08/22/2012	NA
5	AIR-CT5508-K9 65678894504	0	Permanent	08/22/2012	NA
5.1	L-LIC-CT5508-5A	10			
6	AIR-CT7510-500-K9 47362541324	1	Permanent	08/22/2012	FXPAKB68937
6.1	L-LIC-CT7500-100A	4			

Firefox

License Administration Portal

Transfer Licenses to Devices for RMA

When a device fails, use this process to transfer all licenses from one device to another.
RMA Status - Check status of an RMA...

1. Specify Source & Target

There are no valid licenses available for RMA.

Process RMA by Selecting Source Device

RMA a license by selecting it from the list below and clicking the "Specify Device" button.

License Details

Next Cancel

Specify the Device to RMA

RMA Product - Select the Product for the license transfer

Product Family: 5500 Series Wireless Controller

Source - Transfer License from this device

UDI Product ID: AIR-CT5508-K9


UDI Serial Number: 55678994501

Next Cancel

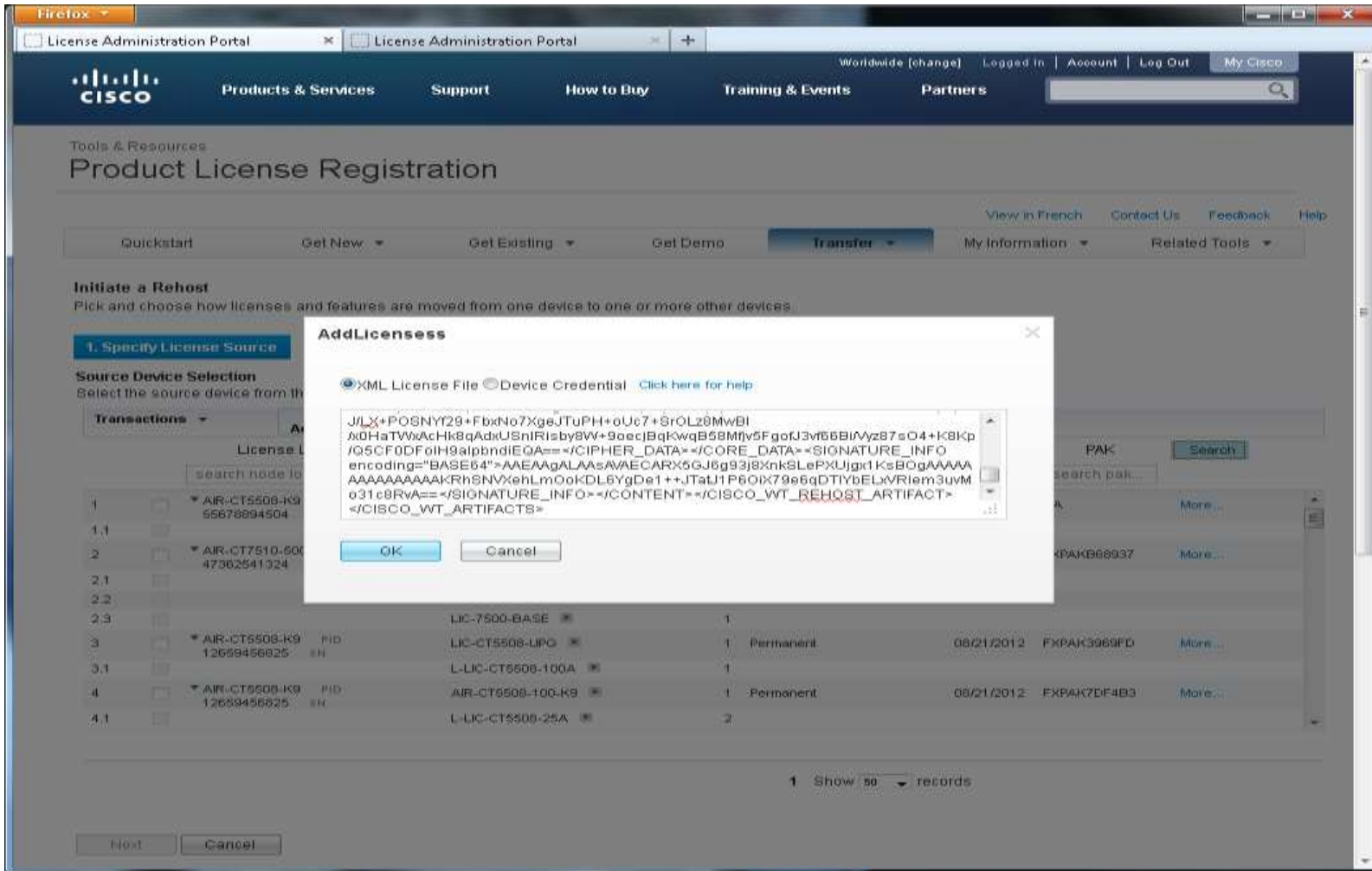
Group by Device

Device	search node lock	search product	search sku
6,1	47362541324 SN	7500 Wireless Controllers	7500 Wireless Cont ...
7	AIR-CT7510-250-K9 PID 12398776523 SN	7500 Wireless Cont...	AIR-CT7510-250-K9
7,1	7500 Wireless Controllers	7500 Wireless Cont...	AIR-CT7510-250-K9
8	AIR-CT5508-K9 PID 55678994505 SN	5500 Series Wireless Contr ...	5500 Series Wireles...
8,1	5500 Series Wireless Contr ...	5500 Series Wireles...	AIR-CT5508-250-K9
9	AIR-CT5508-K9 PID 55678994503 SN	5500 Series Wireless Contr ...	5500 Series Wireles ...
9,1	5500 Series Wireless Contr ...	5500 Series Wireles ...	AIR-CT5508-100-K9
10	AIR-CT5508-K9 PID 55678994501 SN	5500 Series Wireless Contr ...	5500 Series Wireles...
10,1	5500 Series Wireless Contr ...	5500 Series Wireles...	WC_REHOST

Next Cancel



For Rehost, click “Add License” and enter the device credential from the device or the license file emailed to you. If you don’t have the license file email, you can download the license file from the “Get Existing” menu.



Enter the license quantities and the target device details for the new device. Click "Next."

The screenshot shows the Cisco License Administration Portal interface. The main heading is "Product License Registration". Below the heading, there are navigation tabs: "Quickstart", "Get New", "Get Existing", "Get Demo", and "Transfer" (which is selected). There are also links for "View in French", "Contact Us", "Feedback", and "Help".

The "Initiate a Rehost" section is active, with three steps: "1. Specify License Source", "2. Specify Target & Options" (highlighted in blue), and "3. Review". Below this, there is a section for "Target Device and SKU Details" with the instruction "Enter the SKU quantity.".

Product Family	Product	SKU	Quantity Available	Quantity to Assign	License Start Date	License End Date
5500 Series Wireless Controllers	5 AP Adder License for the 5508 Controller (eDelivery)	L-LIC-CT5508-5A	10	10		

Below the table, there is a "Clear Quantities" button. Under "Specify target details", there are two input fields: "UDI Product ID" with the value "AIR-CT5508-K9" and "UDI Serial Number" with the value "55678890404". At the bottom of this section, there are "Back", "Next", and "Cancel" buttons. A "Next" button is also located below the "UDI Serial Number" field.

The footer contains four columns of links: "Information For" (Small Business, Service Provider), "News & Alerts" (Newsroom, Blogs), "Support" (Downloads, Documentation), and "About Cisco" (Investor Relations, Corporate Social Responsibility).

Review the assignments and click the back button to make any changes. Check the license agreement check box and click submit.

The screenshot shows the Cisco License Administration Portal interface. The main heading is "Product License Registration". Below the heading, there are navigation tabs: "Quickstart", "Get New", "Get Existing", "Get Demo", "Transfer", "My Information", and "Related Tools". The "Transfer" tab is selected.

The "Initiate a Rehost" section contains instructions: "Pick and choose how licenses and features are moved from one device to one or more other devices." Below this, there are three steps: "1. Specify License Source", "2. Specify Target & Options", and "3. Review". The "3. Review" step is highlighted in blue.

The license details are as follows:

	Serial Number	Product ID
Source	55678894504	AIR-CT5508-K9
Target	55678890404	AIR-CT5508-K9

Quantity	Sku Name	License Start Date	License End Date
10	L-LIC-CT5508-5A		

Your License Key will be emailed within the hour to these email addresses and connected with the specified end user.

Send To:

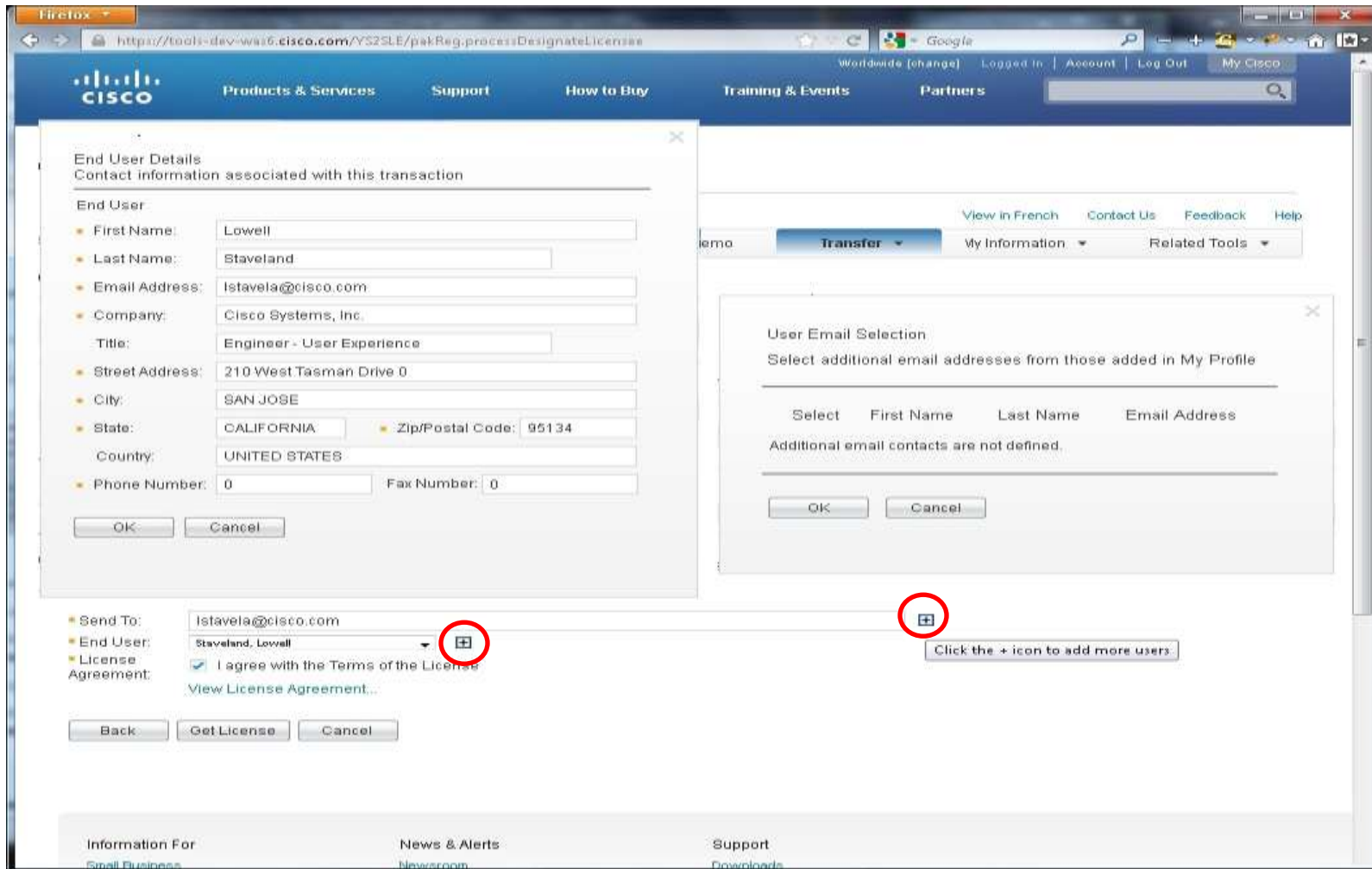
End User:

License Agreement: I agree with the Terms of the License [View License Agreement...](#)

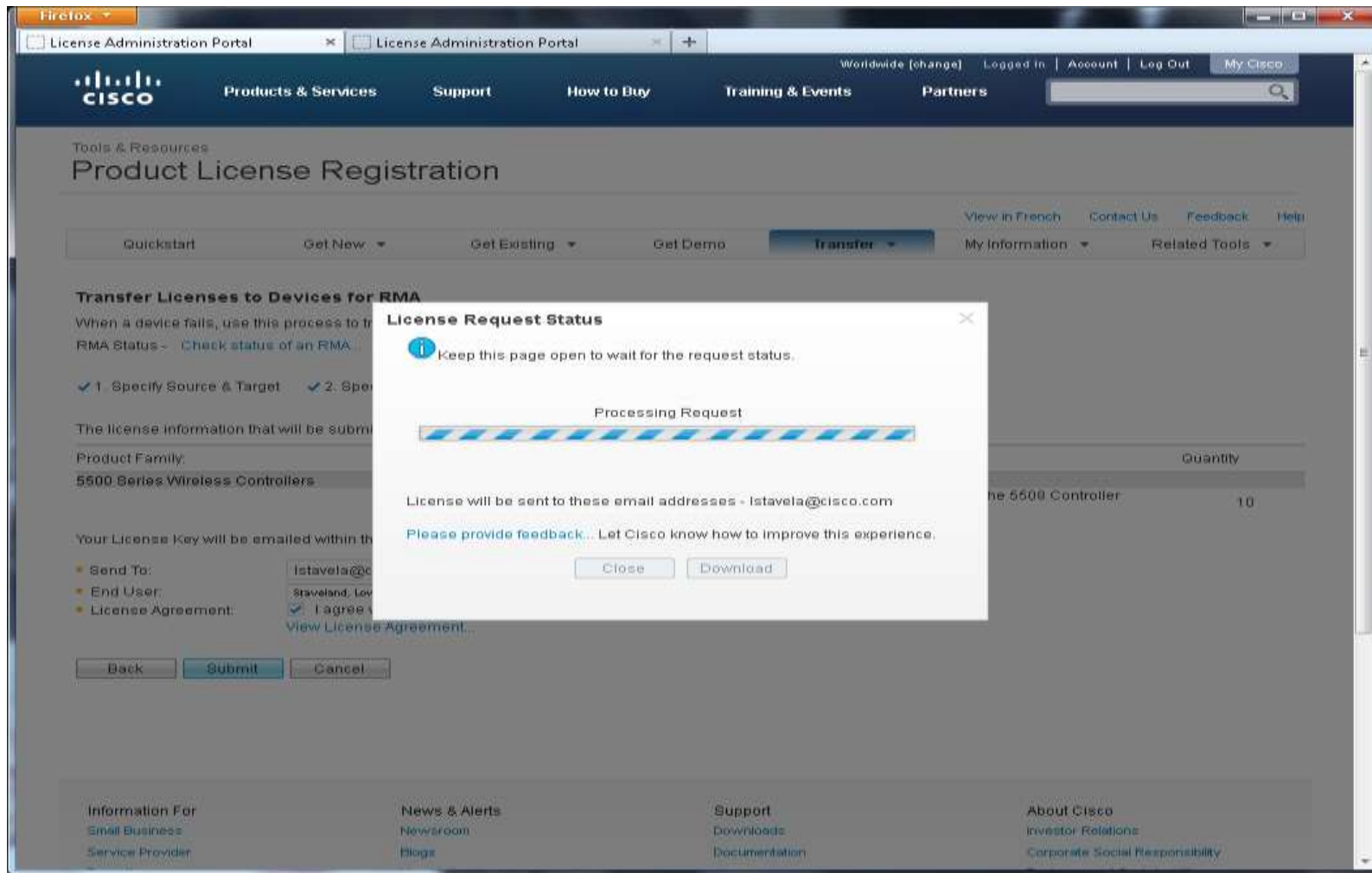
Buttons: Back, Submit, Cancel

Footer links include: Information For (Small Business, Service Provider), News & Alerts (Newsroom, Blogs), Support (Downloads, Documentation), and About Cisco (Investor Relations, Corporate Social Responsibility).

To edit the end-user details and email addresses associated with the transaction, select the plus icon to the right of the fields.



The license request status box displays a progress bar during validation.



A green check indicates success. Close the dialog box to start a new transaction.

The screenshot shows the Cisco License Administration Portal in a Firefox browser window. The page title is "Product License Registration". A modal dialog box titled "License Request Status" is open in the center, displaying a green checkmark and the message: "The License has been successfully sent to the email address below." Below this, it provides instructions: "If you have not received an email within 1 hour, please open a Service Request using the TAC Service Request Tool. Please have your valid Cisco.com user id and password available. As an alternative, you may also call our main Technical Assistance Center at 800-553-2447. Please be sure to check your Junk/Spam email folders for this email from licensing@cisco.com with your license key attached." The dialog also lists the email addresses: "License will be sent to these email addresses - Istavela@cisco.com" and includes a "Processing Request" status indicator, a "Please provide feedback..." link, and "Close" and "Download" buttons.

Worldwide [change] Logged In Account Log Out My Cisco

Products & Services Support How to Buy Training & Events Partners

Tools & Resources

Product License Registration

View in French Contact Us Feedback Help

Quickstart Get New Get Existing Get Demo **Transfer** My Information Related Tools

Transfer Licenses to Devices for RMA

When a device fails, use this process to transfer licenses to a replacement device.

RMA Status - [Check status of an RMA](#)

✓ 1. Specify Source & Target ✓ 2. Specify License Key

The license information that will be submitted:

Product Family:
5500 Series Wireless Controllers

Your License Key will be emailed within the hour:

- Send To: Istavela@cisco.com
- End User: Staveland, Lov
- License Agreement: I agree to the License Agreement [View License Agreement](#)

Back Submit Cancel

Product	Quantity
the 5500 Controller	10

Information For: Small Business, Service Provider

News & Alerts: Newsroom, Blogs

Support: Downloads, Documentation

About Cisco: Investor Relations, Corporate Social Responsibility

My Information > My Profile

The new My Information tab allows you to save your contacts for future transactions or to view your transaction history. Go to the My Information tab and select My Profile. Here you can change your End User and Email Contacts and select the default number of rows to show in each table.

The screenshot shows the 'Product License Registration' web application interface. The 'My Information' menu is highlighted with a red circle, and the 'My Profile' sub-menu item is also highlighted with a red circle. Below the navigation, the 'Registered User Details' section contains various input fields for user information. The 'End Users and Email Contacts' section is also highlighted with a red circle and contains a table of email contacts. The 'Preferences' section at the bottom is also highlighted with a red circle and contains a dropdown menu for the 'Default number of Rows to show in each table' set to '50'. The 'Save' and 'Cancel' buttons are visible at the bottom of the form.

Product License Registration

Quickstart Get New Get Existing Get Demo Transfer **My Information** Related Tools

My Profile My Transactions

Registered User Details

Registering User

First Name: Lowell Last Name: Staveland

Email Address: lstavela@cisco.com

Company: Cisco Systems, Inc. Title: Engineer - User Experience

Street Address: 210 West Tasman Drive 0

City: SAN JOSE State: CALIFORNIA Zip/Postal Code: 95134

Country: UNITED STATES

Phone Number: 0 Fax Number: 0

End Users and Email Contacts

Enter additional users to email the license keys. Use the checkbox to specify user as an "End User" which means you can enter details to associate with a transaction

Email list

Delete	End User	First Name	Last Name	Email Address
1	<input checked="" type="checkbox"/>	John	Farmingham	john.farminham@yahoo.com
2	<input checked="" type="checkbox"/>	David	Crispin	Dave.E.Crispin@gmail.com
3	<input checked="" type="checkbox"/>	Alfred	Tooley	Atooly@rockwell.com
4	<input checked="" type="checkbox"/>	lowell	Staveland	lowell@stavelandhfe.com

Preferences

Default number of Rows to show in each table: 50

Save Cancel

To view your transaction history, go to the “My Information” dropdown menu. Select “My Transactions”. Click on the “More” link to view details of the transaction.

The screenshot shows the Cisco License Administration Portal interface. At the top, there is a navigation bar with the Cisco logo and links for Products & Services, Support, How to Buy, Training & Events, and Partners. Below this is a search bar and a 'My Cisco' account link. The main content area is titled 'Product License Registration' and includes a 'Quickstart' section with buttons for 'Get New', 'Get Existing', 'Get Demo', and 'Transfer'. A 'My Information' dropdown menu is highlighted with a red circle, showing options for 'My Profile' and 'My Transaction'. Below this is the 'License Transaction History' section, which includes a 'Continue' button and a table of transactions. The table has columns for Status, Date, Request Id, Request Type, Transaction Id, and Transaction Type. A 'Search' button is located to the right of the table. A red circle highlights the 'More...' links in the Transaction Type column. At the bottom right, there is a pagination control showing '1 2' and 'Show 50 records'.

Status	Date	Request Id	Request Type	Transaction Id	Transaction Type	Search
1 PROCESSED	08/22/2012	REQEEDZZOZS	UDIRMA	TRXREQEEDZZOZS	System	More...
2 PENDING	08/22/2012		REHOST	4342	User	
3 PENDING	08/22/2012		BulkPak	4351	User	
4 PROCESSED	08/22/2012	REQEEDZZTHO	NEW	TRXREQEEDZZTHO	System	More...
5 PROCESSED	08/21/2012	REQEESXHTSI	NEW	TRXBLKXOO	System	More...
6 PROCESSED	08/21/2012	REQEESXHTSP	NEW	TRXBLKXOO	System	More...
7 PROCESSED	08/21/2012	REQEESXHTSO	NEW	TRXBLKXOO	System	More...
8 FAILURE	08/21/2012	REQEESXHTTH	NEW	TRXBLKXOO	System	
9 FAILURE	08/21/2012	REQEESXHTTX	NEW	TRXBLKXOO	System	
10 PROCESSED	08/21/2012	REQEESXHDPS	RESEND	TRXMLDHDHZO	System	More...
11 PROCESSED	08/20/2012	REQEESIZOXT	NEW	TRXBLKXII	System	More...
12 PROCESSED	08/20/2012	REQEESIZOXD	NEW	TRXBLKXII	System	More...

View the transaction history, including source, target, and product SKUs.

The screenshot shows a web browser window displaying the Cisco License Administration Portal. The main page is titled "Product License Registration" and includes navigation links for "Products & Services", "Support", "How to Buy", "Training & Events", and "Partners". A modal window titled "Transaction History" is open, showing details for a transaction on UDI. The modal includes a "Cancel" button and a table of devices.

Country: [input field]

Transaction History

History of transaction on UDI

Pid: CISC0815
SN: 12387352632

Devices

PAK	SKU	Operation Date	Key Type	TAC Case Number	TAC Notes	User ID
FXPAK3985EF	800Fixed_REHOST	08/31/2012 01:03:56	DLA sent to lowell@stavelandhfe.com,Atooly@rockwell.com,Dave.E.Crispin@gmail.com, john.farminham@yahoo.com,Istavela@cisco.com			Istavela
FXPAK3985EF	800Fixed_REHOST	08/31/2012 01:57:27	Resent to Istavela@cisco.com			Istavela

11 PENDING 08/28/2012 REHOST 6697
12 PENDING 08/28/2012 REHOST 6694
13 PENDING 08/28/2012 REHOST 6693

1 2 Show 50 records

Thank you for reviewing the new Cisco licensing self service capabilities.

For more information please access the Help menu on the Software Licensing Portal landing page.

