

Cisco Assessment Services

Reduce deployment costs and delays and improve your return on investment by determining your infrastructure's readiness to support a new technology, application, architecture, or solution, and/or its compliance to policies and best practices.

Assessing for Readiness and Gaps

Successful technology deployment depends on an accurate assessment of your organization's current network, security state, overall readiness to support the proposed solution, and compliance with policies and best practices. As you plan to deploy and support a new technology, application, architecture, or solution to address evolving requirements, you need to be sure your infrastructure can support it.

Assessment Services help you evaluate the readiness of your current network infrastructure to support what you are planning to introduce, and identify areas of deficiency or noncompliance. They evaluate your domains of people, expertise, processes, governance, organization, tools, and metrics in light of industry best practices and analyze the current state of your service catalog capabilities. They benchmark the maturity of your service capabilities with respect to budgeting, forecasting, and planning.

You receive detailed recommendations for improving your existing network environment and planned systems, network technologies, and/or services and for increasing operations environment maturity.

Service capabilities include:

- Infrastructure assessment
- Application assessment
- Operations management assessment
- Service management assessment
- Business management assessment



Services from Cisco and our partners help you succeed at every phase of your network and IT lifecycle

Benefits

Through a robust portfolio of services, we can help you to:

- Reduce deployment costs and delays by assessing current capabilities and readiness to adopt new technologies, applications, solutions, and/or architectures
- Improve the return on your investment in a new technology, application, architecture, or solution by identifying architecture gaps that can be remediated
- Improve your operations staff's ability to support a new technology, application, architecture, or solution
- Strengthen your support infrastructure, processes, and tools

Smart Service Capabilities – Our Difference, Your Advantage

As you analyze the current state of your network architecture, IT model, and service management to prepare to support evolving requirements, gain a clear view of what is running in your network environment and more effectively evaluate what needs to change with Cisco® smart service capabilities. These capabilities provide visibility into the state of your infrastructure by automating the analysis of diagnostic network data and correlating it with Cisco's deep knowledge base. You get the benefit of our 28 years of industry experience with more than 50 million installed devices and 6 million annual customer interactions.

Why Cisco Services

Realize the full value of your network, IT, and communications investments faster and successfully harness the intelligent network as a powerful business platform with professional and technical services from Cisco together with our partners. Whether you are looking to evolve your network to support business continuity and growth, increase operational efficiency, reduce costs, enable a more reliable customer experience, or mitigate risk, we have a service that can help you. Cisco Services uniquely deliver innovative solutions, unmatched expertise, and smart service capabilities using a collaborative partner approach.

Cisco and Partner Expertise: Better Together

Cisco engineers and Cisco Certified Partners are among the industry's elite in providing integrated, collaborative, adaptive solutions. Jointly with our partners, we form the largest collection of industry-certified experts in the world supporting the most complex networks to meet and exceed the needs of our customers. Cisco teams can collaborate with partners to foster consistency and alignment with Cisco methodologies, tools, and leading practices.

Availability and Ordering

Assessment Services are available globally and can be purchased from Cisco and Cisco Certified Partners. Service delivery details might vary by region and depending on which service options you choose.

For More Information

For more information about Cisco Services, visit www.cisco.com/go/services.



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