Convert Shoppers with Mobile



Source: Deloitte



Shoppers rely on mobile throughout their purchase journeys.

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70%

of consumers are leading their own shopping journeys with mobile.



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84% Use Mobile Devices to Help Shop in Stores





58%
Compare
Prices



38%
View
Product
Information



22% Read Reviews



7%
Use
QR Codes

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Sources: Mobile In-store Research Shopatron



86%

of shoppers say personalization plays a role in their purchasing processes.



73%

of shoppers want brands to make their shopping experiences more relevant with personalization.

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More Mobile = More Money

33%

of consumers spend more when using digital while shopping.



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Accelerate your digital in-store strategy with Cisco.

How Do You Get There?

Gain insights into the shopping behaviors of customers. Identify the greatest opportunities and threats.



THERE'S NEVER BEEN A BETTER TIVE

to re-invent shopping

www.cisco.com/ca/retail